onta

6.1: getContactSiteMan()

Contact: Specific Site

6: getContactSiteMan()

4.1: createServRequest()

7: getServRequest()

4. createServRequest()

File Report: Service Request

18.1: getServRep(): text

18: getServRep()

: Checking

Johnny Smith: Technician Head

14: createServRep()

15: readServRep()

16: updateServRep()

17: deleteServRep()

8: getName()

11: getErrorCode()

12: getSchedule()

13: getLocation()

8.1: getName(): string

9.1: getProcedures(): text

10.1: getContact(): varchar

11.1: getErrorCode(): varchar

1.1: getStatus(): string

2.1: getDataConnection(): string

3.1: getConfirmation(): string

1: getStatus()

2: getDataConnection()

3: getConfirmation()

Jan Slark: Data Quality Team

: Confirmation

: Device

10.1 getErrorCode(): string

12.1: getSchedule(): Date

13.1: getLocation(): string

9: getProcedures()

10: getContact()

Jon Clark: Site manager

Maintenance: Site Visit

Scheduling: Site Visit

Maintenance: Phone

File Report: Service Report

: Maintenance

John Smith: Technician